



VENTURA COUNTY FIRE PROTECTION DISTRICT
 FIRE PREVENTION BUREAU
 165 DURLEY AVENUE
 CAMARILLO, CA 93010
www.fire.countyofventura.org
 (805) 389-9710

CUSTOMER SERVICE EVALUATION FORM

Your opinion is important to us. Please let us know your experience with our service today.

Date of your visit: _____ Time of your visit: _____

COUNTER LOCATION:

Fire HQ/Camarillo City of Thousand Oaks City of Simi Valley Government Center

Name of the person(s) you received service from: _____

What service(s) did you request?

- Inspection Request
- Permit Request
- Plan Review Submitted
- General Information
- Other _____

Project Case # (optional): _____

Please rate the service you received:

	Excellent	Good	Average	Fair	Poor
Courtesy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Promptness	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any comments or suggestions on how we can improve our service?

Optional:

I would like a Supervisor to contact me. (Include your contact information below)

Name: _____
 Phone Number: _____
 Address: _____
 City: _____
 Email Address: _____

Please place this form in the "Comments" box at VCFD Headquarters, or mail to:
 Fire Marshal
 Ventura County Fire Department
 165 Durley Avenue
 Camarillo, CA 93010

Thank you for taking the time to complete this survey!

Fold here for mailing

Ventura County Fire Department
165 Durley Ave.
Camarillo CA 93010

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