



**VENTURA COUNTY FIRE PROTECTION DISTRICT  
FIRE PREVENTION BUREAU**

**165 DURLEY AVENUE  
CAMARILLO, CA 93010**

[www.vcfd.org](http://www.vcfd.org)

Office: 805-389-9738 Fax: 805-388-4356

## FIRE PREVENTION FORM 627 CUSTOMER SERVICE EVALUATION

Your opinion is important to us. Please let us know your experience with our service today.

**Date of your visit:** \_\_\_\_\_ **Time of your visit:** \_\_\_\_\_

**Counter Location:**

Fire HQ/Camarillo      City of Thousand Oaks      City of Simi Valley      Government Center

**Name of the person(s) you received service from:** \_\_\_\_\_

**What service(s) did you request?**

- Inspection Request
- Permit Request
- Plan Review Submitted
- General Information
- Other: \_\_\_\_\_

Project Record # (optional): \_\_\_\_\_

**Please rate the service you received:**

Excellent      Good      Average      Fair      Poor

- Courtesy
- Promptness
- Professionalism
- Information
- Overall

**Do you have any comments or suggestions on how we can improve our service?**

---



---



---



---

**Optional:**

I would like a Supervisor to contact me. (Include your contact information below)

Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_

Email Address: \_\_\_\_\_

Please place this form in the "Comments" box at VCFD Headquarters, or mail to:

Fire Marshal  
Ventura County Fire Department  
165 Durley Avenue  
Camarillo, CA 93010

**Thank you for taking the time to complete this survey!**